



QUALITY POLICY

To define the purpose and strategic direction of our Quality Management System for internal and external stakeholders

Date: 30/07/2026

Version 3

Classification: Restricted

DISCLAIMER

This information is intended for the private use of Genius Software Solutions Limited. By accepting this document, you agree to keep the contents in confidence and not copy, disclose, or distribute this without written permission to do so. If you are not the intended recipient, be aware that any disclosure, copying or distribution of the content of this document is prohibited.

Document Control

Item	Description
Document Title:	Quality Policy
Associated Clauses:	5.2
Reference ID:	QPOL002
Version:	3
Status:	Published
Approver:	Elaine Gallacher (egallacher@geniusssl.com)
Approval Date:	30/07/2026
Issued Date:	30/07/2026
Revision Date:	30/07/2026
Reference Documents:	Linked Policies: Linked Procedures: Linked Records: Scope & Objectives Statement: ISO 27001, 9001 & 22301

Document Publication History

(All revisions made to this document must be listed in chronological order, with the most recent revision at the bottom)

Version	Published Date	Author
1	11/09/2024	Elaine Gallacher
2	18/08/2025	Elaine Gallacher
3	30/07/2026	Elaine Gallacher

Table of Contents

1.	Purpose and Scope	4
2.	Quality Policy	4
3.	Enforcement and Violations	5

1. Purpose and Scope

PURPOSE - The purpose of this document is to define the purpose and strategic direction of our Quality Management System for internal and external stakeholders.

SCOPE - This policy is applicable to all products, services, processes and personnel within the scope of Genius Software Solutions Limited's Quality Management System (QMS).

2. Quality Policy

Quality, reliability and customer satisfaction are key aspects of our organisation.

As a company we are committed to the ISO 9001:2015 Quality Management Standard. We achieve this by maintaining and continually improving an integrated management system that supports quality, information security, business continuity, privacy and regulatory compliance requirements.

We recognise that the quality of our products and services depends upon maintaining appropriate standards of information security, confidentiality, integrity and availability.

We are committed to maintaining resilient business processes and services that support the continuity of operations and minimise disruption to customers and stakeholders.

We will continuously strive to improve our products, services and support, driven by our risk assessments and QMS objectives. Our company mission is to continuously improve our sales, products, services and support and internal processes, thus providing our customers with the best possible services and experience in the marketplace.

We will comply with all applicable legal, regulatory and contractual obligations, including those relating to quality management, information security, business continuity and data protection.

We will set quality objectives that take into account the requirements of all internal and external parties, and communicate these Objectives and performance against them to all interested parties.

We will establish, monitor and review measurable quality objectives to ensure continual improvement in services provided to internal stakeholders and external customers.

We will continuously support and develop staff at all levels throughout the business, and ensure roles, responsibilities, procedures & policies are understood by all.

Where Artificial Intelligence technologies are incorporated into products, services or business processes, they shall be managed responsibly and in accordance with organisational governance, risk management and legal obligations.

Our culture focuses on quality and continuous improvement for our customers, shareholders, suppliers and employees, achieved through this methodology.

Reference ID: QPOL002	Version 3
Classification: Restricted	Page 4 of 5



3. Enforcement and Violations

ENFORCEMENT - Genius Software Solutions Limited expects all relevant personnel to comply with the terms of this policy and all other policies, procedures, guidelines and standards published in its support. Management are responsible for ensuring that the policy is implemented within their area of responsibility.

VIOLATIONS - Violations of this policy shall result in disciplinary action and/or legal ramifications by the organisation. Disciplinary action will be consistent with the severity of the incident as determined by an investigation and as deemed appropriate by Management and HR.

Compliance with this policy will be reviewed by the organisation's Internal Audit Team.